

Cancellation Policies

In-Person Registration Tickets

Cancellations requests received by December 20, 2021 will be refunded minus a \$75 per delegate administration fee. Name substitutions are allowed at no-charge. In-person registrations can also be changed to Virtual Only registration ticket and the difference can be credited to following year's conference or refunded.

Cancellations requests made after December 20 will only be refunded if the reason for cancellation is related to new Covid-19 restrictions and will be on a case-by-case basis. Refunds will not be issued after December 20, 2021 for delegates who fail to meet the required regulations that were already in place at the time they registered (e.g. being fully vaccinated). Name substitutions are allowed at no-charge. In-Person registrations can also be changed to Virtual Only registration ticket with the cost difference credited to the following year's conference.

Examples of acceptable Covid-19 cancellations after December 20, 2021

- New travel restrictions put in place by Alberta or Canada government or delegates home country that prevents travel to Banff. This excludes any restrictions that were already in place at the of registration.
- Feeling ill or testing positive for Covid-19 within the 14 day period before Banff Pork Seminar or your travel departure date

In the event the In-Person conference is cancelled all In-Person registration tickets will be automatically changed to Virtual Only registration tickets and the cost difference will be credited to following year's conference. If you prefer a refund for the 2022 registration fees (for either the cost difference between In-Person & Virtual ticket fees or a full refund if you do not wish to attend the virtual conference) please contact the Banff Pork Seminar office at <u>pork@ualberta.ca</u> to request a refund.



Cancellation Policies

Virtual Only Registration Tickets

Cancellations requests received by December 20, 2021 will be refunded minus a \$15 per delegate administration fee. Name substitutions are allowed at no-charge. Full registration fees can also be credited to following year's conference.

Cancellations received after December 20, 2021 will not be refunded. Name substitutions are allowed at no-charge.

Additional Notes

All refunds will be processed after the conference is complete and before January 31, 2022.

Please also note that cancellations on registrations that received a group discount may not receive a refund if the cancellation brings them below the group discount requirement to receive the free registration (register 5 & get the 6th registration free).

For more information please contact the Banff Pork Seminar office at pork@ualberta.ca